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Company Terms and Conditions

1. Technician Conduct:

- 1.1 The organization has high expectations for the professionalism and integrity of its technicians. The business will take the proper steps, which may include letting the technician go, if a technician engages in any illegal actions while rendering services.
- 1.2 The business retains the right to inform the appropriate authorities of any illegal activity carried out by a technician.

2. Offers and Discounts:

- 2.1 The company reserves the right to modify or end its offers and discounts at any time without prior notice.
- 2.2 Although the business will use reasonable measures to let customers know if the offers and discounts change, it is the customers' responsibility to keep up to date by frequently visiting the business website or getting in touch with customer care.

3. Responsibility for Equipment and Property:

- 3.1 During service appointments, customers are completely responsible for the protection and safety of their own tools, property, and possessions.
- 3.2 During or during the service appointment, the firm is not responsible for any loss, destruction, theft, or misplacement of the customer's own tools, equipment, or personal possessions.

4. Lead Generation:

- 4.1 The business uses customer feedback and ratings to find new clients for its services.
- 4.2 The priority and regularity of service offers that customers receive may be influenced by their ratings and reviews.
- 4.3 Based on ratings and reviews, the company maintains the right to choose the standards and algorithms used for lead creation.

5. Warranty:

5.1 The business offers a warranty for the work completed. This guarantee covers any problems or shortcomings with the offered service.

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5.2 Any items utilized in the service are not covered by the guarantee; instead, you should contact the supplier or manufacturer of those specific products with any warranty inquiries.

6 Emergency Contacts:

Customers are recommended to call the company's SOS hotline offered in case of emergency during business hours in order to receive prompt assistance.

6.2 The business shall use reasonable efforts to respond to emergencies immediately and to offer any assistance or direction that may be required.

7. User Data Security:

- 7.1 The company prioritizes user data privacy and security and takes the necessary precautions to ensure its protection.
- 7.2 The firm promises that, unless otherwise required by law, it will never disclose any user information obtained while providing services to a third party without the user's express consent.
- 7.3 Customers are advised to study the company's privacy policy for further information, which includes specifics on the data collecting, storage, usage, and disclosure procedures.

Customers agree to abide by and be bound by these terms and conditions by using the company's services. These terms and conditions may be changed or updated at any moment without previous notice by the company. Before utilizing the company's services, customers are responsible for reading and comprehending the most recent version of the terms and conditions.